Keep Lightspeed. Do more with Shiftix.

Connect information in Lightspeed with customer conversations and follow-up in Shiftix. Help your team find inventory, follow up with buyers and keep service customers informed—without replacing your DMS.

LIGHTSPEED → SHIFTIX

Customer operations around your DMS

Two packages for customer conversations and follow-up

Contact Sales for a quote

Lightspeed Sales

Find the right vehicle. Follow up with buyers. Stay connected after the sale.

Unit inventory and matching
Find supported Lightspeed units alongside the buyer conversation.

Sales-lead submissions
Route supported new inquiries to Lightspeed.

Customer and ownership context
Bring customer and ownership details into the conversation.

Completed-sale follow-up
Use sale history to support post-sale follow-up.

Lightspeed Service

Make service requests easier. Keep customers informed. Bring them back.

Service-lead submission
Send supported requests from a Shiftix conversation to Lightspeed.

Service scheduler
Pass supported scheduling information into Lightspeed.

Open-service follow-up
Keep customers informed during service.

Service history
Use prior service context in customer conversations.

Customer context
See customer and unit context before responding.

ILLUSTRATIVE

INTO SHIFTIX

Lightspeed → Shiftix

Unit inventory
Customer data
Sales data
Service data

INTO LIGHTSPEED

Shiftix → Lightspeed

Sales leads
Service leads
Service scheduler

Lightspeed remains your DMS and system of record.
Inventory requires authorized access, subscriptions, store mapping, testing and approval. DMS authorization and Shiftix approval are separate. Contacting Sales does not grant access.

Contact Sales →

Inventory access requires approval for the mapped store. Fixture tests are not live provider verification. shiftixcloud.com/integrations/lightspeed